



Eclipse

Job Title	AV Technician
Department	Operations
Responsible To	Operations Manager

PURPOSE OF POST

The management of Eclipse have a shared commitment that the company will provide a profitable delivery of Presentation Services combined with outstanding standards of quality within the management of our own resources, the delivery of our services to each other and to our clients.

Within the above commitment you are responsible for the smooth delivery of events which includes the following key responsibilities.

MAIN DUTIES & RESPONSIBILITIES

- Preparing, delivering, installing, operating and de-rigging the audio-visual equipment that we supply to our clients
- Technicians should have a good all-round technical ability
- Ability to oversee local crew and freelance technicians
- Installation of Set & Staging elements on-site when required to do so
- Assisting the Warehouse Technicians with the preparation and transfer of equipment between storage, prep areas and transportation
- Strong customer service is essential to maintain and build the business
- Experience within a client facing environment
- To ensure the security of the company's assets when working on site and in the warehouse
- In carrying out the above responsibilities, helping to achieve the best balance of cost control and service quality



PERSON SPECIFICATION

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Outlined below are the key skills, experience and behaviours required to undertake this post.

TECHNICAL SKILLS/QUALIFICATIONS/EDUCATION & TRAINING

- Demonstrable literacy and numeracy skills and a desire to develop further technical skills
- Eager to learn whilst showing a willingness to continually develop new skills
- Essential – technical or related AV industry qualifications
- Full UK clean driving licence

EXPERIENCE

- Experience in at least two of the following areas:
 - Lighting & Data Projection
 - Sound

BEHAVIOURS/COMPETANCIES

- Happy working in a team environment supporting colleagues to deliver our events to a high standard
- Good time management skills & reliability in order to adapt to regularly changing demands and priorities
- Good communication skills
- Flexible outlook within a demanding industry/role
- The ability to proactively resolve problems or escalate promptly as required
- An awareness of the importance of high quality customer service (both internal & external)
- Understanding and promoting the Eclipse vision in relation to intent and values
- The successful candidate will also be required to maintain current awareness of the events industry

The above is not an exhaustive list and may change according to your changing role and the business needs of the company.

If you would like any further information on the role or would like to apply for any of our available positions please email our recruitment team at hello@eclipse.global.